

nCloud Integrators: Gainsight Blueprint

Are you looking to elevate your Gainsight Customer Success Platform? Are you struggling with user adoption or simply looking to create a greater impact from your CS team? Let our experts be your guide to ensure your investment meets your Customer Success business goals. Our consultants will work hand-in-hand with your team to lead you through best practices in advancing your customer success techniques and leveraging Gainsight in the most effective manner to achieve your goals.

During a four-week period and 10 hours of your time, nCloud will deliver:

- **Strategic Assessment & Business Review:** A deep dive into your customer success goals, organizational structure and user workflows identifies key opportunities to maximum the capabilities of your CS organization.
- **Platform Usage Assessment:** A technical review of your Gainsight instance evaluates how effectively you are using Gainsight today.
- **Customized Recommendations & Suggested Project Plan:** Our recommendations are unique to your organization, and you will receive an actionable plan for execution.
- **Resources:** You will receive best-practice materials, educational resources, and plug-and-play templates for successful execution and increased user adoption.

Kickoff	Analysis & Assessment	Ideation	Recommendations
Week 1	Week 2	Week 3	Week 4
Project Kickoff & Initial Discovery	Technical Platform Audit & Survey and Document Analysis	Blueprint Report, Resources Compilation & Internal Review Process	Final Proposal Delivery: Resources & Specifications

Why nCloud Integrators?

- **Gainsight Certification:** nCloud is the most decorated, certified Gainsight consultancy in the industry, outside of Gainsight.
- **Gainsight Preferred Partner:** nCloud has completed more than 500 Gainsight implementations.
- **We've Seen It All:** We have decades of combined experience in enterprise software, data integration and customer success team leadership.

Do you lack the necessary technical resources or simply want to minimize Time-to-Value? Bundle Gainsight Blueprint with nCloud Expert Services to implement the recommendations provided into your Gainsight instance.