

Professional ServicesIQ

From Reactive Decisions to Predictable Success

Professional Services leaders are under constant pressure to **balance people, projects, and profit** — often with fragmented systems and limited visibility.

Professional ServicesIQ brings clarity to the chaos. By uniting insights across PSA, HR, and Finance, you gain a real-time, trusted view of performance today — and the ability to confidently forecast tomorrow. With AI-driven analytics, you can identify risks early, optimize resources, and shift your organization from reactive management to predictive success.

Visibility Is the Difference Between Margin Pressure and Margin Control

When professional services teams lack clear, connected visibility, small inefficiencies quickly compound into meaningful business risks.

Turnover becomes more expensive as burnout goes unnoticed, bench capacity sits idle while demand shifts, and unpredictable ramp times make it difficult to staff projects effectively. At the same time, limited or delayed profitability insights leave leaders reacting after margins have already been impacted.

Addressing these challenges with better visibility gives leaders control over both people and performance.



Introducing Professional ServicesIQ

Harness AI to Transform Your PS Team Performance

Built on the Visier Platform and nCloud's Services Framework, Professional ServicesIQ gives leaders a **single, unified view across workforce, project, and financial data**. See performance clearly, identify burnout or attrition risks early, and strategically plan skills and capacity to ensure your teams are always ready for what's next.

Professional ServicesIQ

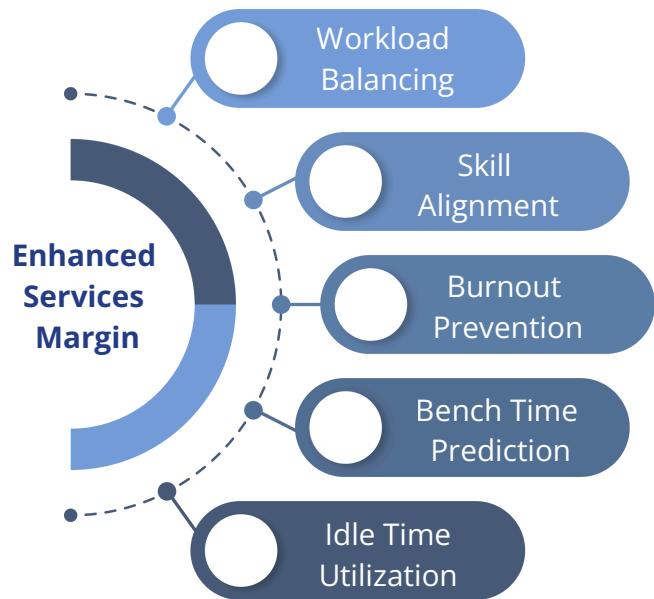
Finally - A Smarter Way to Unlock Services Margin

One Source of Truth. Endless Visibility.

Stop juggling data across systems. By uniting PSA, HRIS, and Finance, you get a single, real-time view of what's happening across your business—so you can spot issues sooner, reduce blind spots, and make smarter decisions with confidence.

Strategic Resource Optimization

With connected workforce insights, you gain real-time visibility into how your teams are staffed, utilized, and performing—so you can address inefficiencies before they impact revenue. By balancing workloads, aligning skills to demand, preventing burnout, and proactively managing bench and idle time, you reduce costly waste while protecting delivery quality. The result is **higher utilization, improved services margins, lower attrition risk, and more predictable performance.**



What Makes Professional ServicesIQ Different?

Running a professional services organization comes with unique challenges—and generic analytics tools rarely tell the full story. That's why this solution is designed specifically for how PS businesses actually operate, combining purpose-built insights, predictive intelligence, and expert guidance to help you make smarter decisions every day.

- **Purpose-Built for PS:** No generic dashboards—just solutions tailored to how your business truly runs.
- **Predictive Intelligence at Your Fingertips:** Visier's industry-leading analytics engine turns your workforce data into foresight.
- **Delivered by Real PS Experts:** nCloud's services team guides you from implementation to ongoing optimization with deep operational know-how.

Take Control of Your Professional Services Organization

If you're ready for a PS operation that runs with clarity, confidence, and control, Professional ServicesIQ is your next step.