nCloud Integrators: Blueprint

Are you looking to elevate your Customer Success Platform? Are you struggling with user adoption or simply looking to create a greater impact from your CS team? Let our experts be your guide to ensure your investment meets your Customer Success business goals. Our consultants will work hand-in-hand with your team to lead you through best practices in advancing your customer success techniques and leveraging your CS platform in the most effective manner to achieve your goals.

During a four-week period, nCloud Integrators will deliver:

- **Strategic Assessment & Business Review:** A deep dive into your customer success goals, organizational structure and user workflows will identify key opportunities to maximize the capabilities of your CS organization.
- **Platform Usage Assessment:** A technical review of your instance will evaluate how effectively you are using your CS platform today.
- **Customized Recommendations & Suggested Project Plan:** Our recommendations are unique to your organization, and you will receive an actionable plan for execution.
- **Resources:** You will receive best-practice materials, educational resources, and plug-and-play templates for successful execution and increased user adoption.

Kickoff	Analysis & Assessment	Ideation	Recommendations
Week 1	Week 2	Week 3	Week 4
Project Kickoff & Initial Discovery	Technical Platform Audit & Survey and Document Analysis	Blueprint Report, Resources Compilation & Internal Review Process	Final Proposal Delivery: Resources & Specifications

Why nCloud Integrators?

- We've Seen It All: We have decades of combined experience in enterprise software, data integration and customer success team leadership.
- nCloud helps hundreds of organizations every year build or improve their customer journeys through executive-level strategic services and technical implementation expertise.

Do you lack the necessary technical resources or simply want to minimize Time-to-Value? Bundle Blueprint with nCloud Expert Services to implement the recommendations provided into your instance.

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Consulting Alliance Partner